

## **TECHPRO RULES AND REGULATIONS AS TO CUSTOMER HOSTED WEBSITE, EMAIL SERVICE AND DATA HOSTING SERVICES**

TechPro customers shall not:

1. Undertake or accomplish any unlawful purpose. This includes, but is not limited to, posting, storing, transmitting or disseminating information, data or material which is libelous, obscene, unlawful, threatening or defamatory, or which infringes the intellectual property rights of any person or entity, or which in any way constitutes or encourages conduct that would constitute a criminal offense, or otherwise violate any local, state, federal, or non-U.S. law, order, or regulation;
2. Post, store, send, transmit, or disseminate any information or material which a reasonable person could deem to be unlawful;
3. Upload, post, publish, transmit, reproduce, create derivative works of, or distribute in any way information, software or other material obtained through the Service or otherwise that is protected by copyright or other proprietary right, without obtaining any required permission of the owner;
4. Transmit unsolicited bulk or commercial messages commonly known as "spam";
5. Send very large numbers of copies of the same or substantially similar messages, empty messages, or messages which contain no substantive content, or send very large messages or files that disrupts a server, account, blog, newsgroup, chat, or similar service;
6. Initiate, perpetuate, or in any way participate in any pyramid or other illegal scheme;
7. Participate in the collection of very large numbers of e-mail addresses, screen names, or other identifiers of others (without their prior consent), a practice sometimes known as spidering or harvesting, or participate in the use of software (including "spyware") designed to facilitate this activity;
8. Collect responses from unsolicited bulk messages;
9. Use IRC (Internet Relay Chat) or other chat services or tools to flood chats, establish more than two (2) concurrent chat connections per device at any time, or use unattended clones, bots, or other automated programs to engage in chats;
10. Falsify, alter, or remove message headers;
11. Falsify references to TechPro or its network, by name or other identifier, in messages;
12. Impersonate any person or entity, engage in sender address falsification, forge anyone else's digital or manual signature, or perform any other similar fraudulent activity (for example, "phishing");
13. Violate the rules, regulations, terms of service, or policies applicable to any network, server, computer database, service, application, system, or Web site that you access or use.

These Rules and Regulations are subject to change, modification and additions which are effective within 15 days of posting.